

**Objective** To work in a computer or electronics related environment and to educate myself further in non-specialized as well as specialized fields.

**Experience**

1999-2002 Océ Printing Systems USA Boca Raton, FL  
Systems Administrator / Web Software Developer

- Provided support to large employee base, including helpdesk, application programmers and server support team.
- Install, repair and maintain personal pc's, laptops, servers, phone lines, network lines and equipment.
- Implement and maintain web based solutions, including intranet, extranet, ms terminal services, citrix metaframe and nfuse.

1995-1998 Wood Business Products Ft. Lauderdale, FL  
HVC Service Technician

- Repair and maintain Mita Copiers, fax, engineering copiers and print servers.
- Explain problems and solutions to customer in non-technical terms.
- Repair and maintain Kip/Shacoh/Océ engineering machines and networks.

1990-Present Self Employed  
Computer Specialist

- Repair, maintain and upgrade computer systems and networks with Microsoft and Linux products.
- Instruct customers in the use of operating systems and applications.
- Web and graphic designs. (see [www.gummisoft.com](http://www.gummisoft.com) for more information)

1993-1995 Finzer Business Systems Denver, CO  
Service Technician

- Repair and maintain Ricoh copiers.
- Maintain customer relations between product and company.

**Education**

ITT Technical Institute of Technology Denver, CO

- Associates of applied Science Degree.
- Graduated with a GPA of 3.48

Camden County Vocational Camden, NJ

- Appliance Repair / Basic Electronics

**Computers**

**Hardware**

- Build, install and troubleshoot IBM and compatible computers.
- Experience with all forms of bus architecture configurations and conflicts.
- Configure and troubleshoot most hardware including network cards, broadband and dvd-r.
- Experience with installation, configuring and troubleshooting of network equipment.

**Software**

- Experience with all MS operating systems, HPUX, Solaris and Linux.
- Knowledgeable with most Microsoft, Macromedia, Adobe, Lotus applications as well as most of the internet, graphics and utilities software on the market today.
- Experience with installation, configuration and troubleshooting of SAP, HRMS and ADP applications.